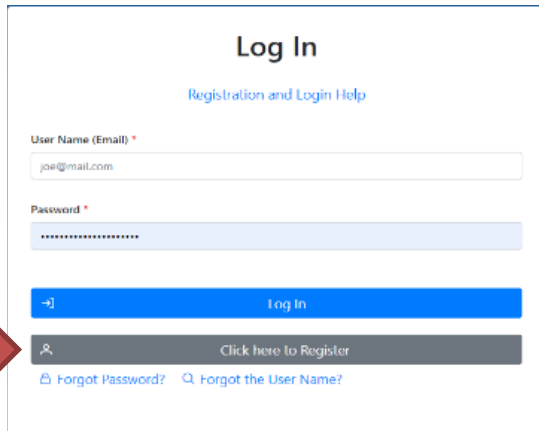
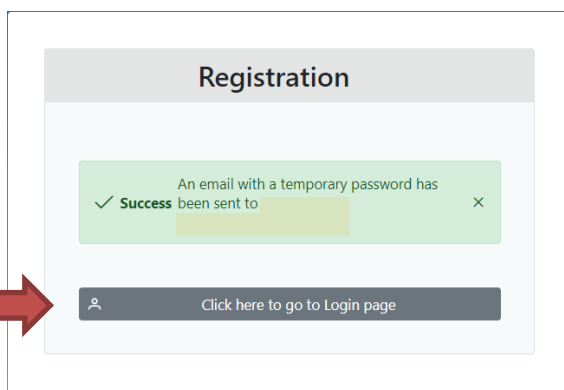


BHGS Household Movers Permit Holders Account Registration for “Connect”

- Step 1:** Go to the “Connect” log-in page: <https://connect.dca.ca.gov/bhgs>
Step 2: Click “Click here to Register.”

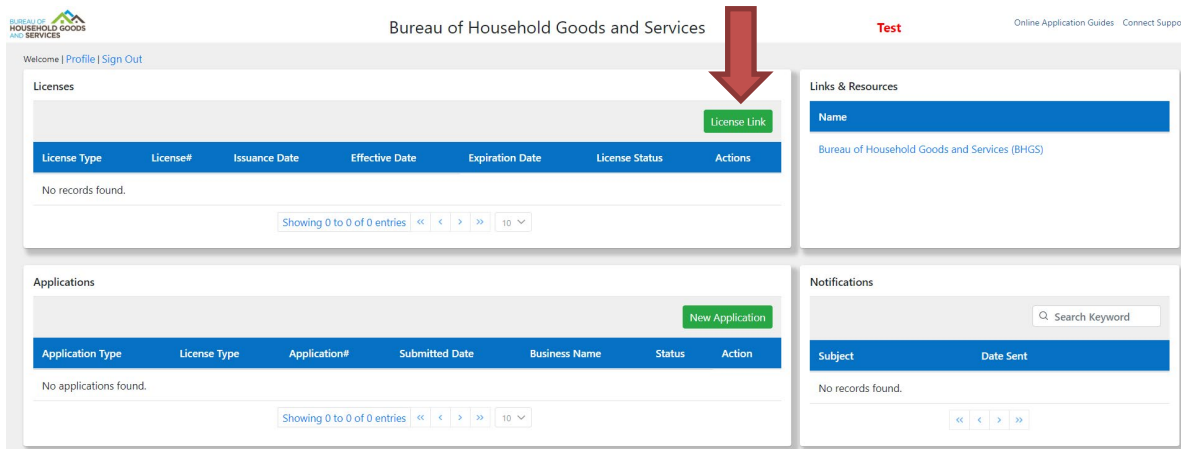


- Step 3:** Enter requested information (questions with a red* must be answered).
Step 4: Click “Submit Registration.”
Step 5: Email and text messages will be sent based on the information entered in Step 3 confirming registration and providing a temporary password.
Step 6: In “Connect,” click “Click here to go to Login page.”



- Step 7:** On the Login page, enter your email address and the temporary password to login. You’ll be prompted to create a new password. (Passwords must be at least 15 characters long, contain both upper- and lowercase letters, contain numbers, and contain a special character.)

Step 8: You will be automatically redirected to your “Connect” dashboard. Click on the green “License Link” button on the top of the page.



Step 9: Enter your CAL-T number on the “Link Your Existing License” page and then click “Next.” You must enter it as: CAL-T xxxxx. (You can follow steps 9-10 to link multiple CAL-T#s.)

The screenshot shows the 'Link Your Existing License' form. It has a title bar and a main content area with instructions: 'Please enter the CAL-T number with the prefix "CAL-T", click Next, answer the questions, and click Submit.' There are two input fields for 'CAL-T Number', the second one containing 'CAL-T200268'. A blue 'Next' button is at the bottom. A red arrow points to the input field.

NOTE: When entering the CAL-T number, do not include a “0” after the “T” as it is no longer required with the new system (i.e., CAL-T123456).

Step 10: To verify the CAL-T number, you’ll be asked to answer four multiple choice questions related to the permit record (i.e., business type, physical address, name of owner, partner, member, or officer).

NOTE: If you answer more than one question incorrectly, your registration will lock. Please call the Bureau for assistance: (916) 999-2041, option 1.

Congratulations!

You’ve successfully registered with “Connect” and can now see your account dashboard.

